

Urgent Plug Recall Notice 19/12/2017 13:05:31 [202294]

Date:19/12/2017 13:05

Beds Alert Logo

URGENT PLUG RECALL NOTICE

B and Q have issued the following Urgent Recall Notice:

We are recalling two of our remote control on/off plug sets due to a potential fire risk. They were on sale from September 2014 to November 2017.

A small number of these products have shown excessive heat build-up inside the plug, and in some circumstances, this could cause items in contact with them to ignite.

THE TWO PRODUCTS ARE:

REMOTE CONTROL ON/OFF SET TWIN SET

Product barcode number: 5052931395033

REMOTE CONTROL ON/OFF SET TRIPLE SET

Product barcode number: 4895130705675

Again, there is a potential fire risk so if you, or someone you know, has bought one of these products, stop using it and take the below steps immediately:

- switch it off at the wall
- remove the plug
- return it to your local B&Q store where we will fully refund you and answer any further questions you may have

To find your local store please visit <https://www.diy.com/find-a-store>

At B&Q, we have rigorous quality control procedures in place for all our products, and we take great pride putting the safety and wellbeing of our customers above everything else.

If you need any further information, please visit your local store or contact B&Q Customer Services on UK: 0300 303 4482 ROI: 1800 946 327. Lines open Monday to Friday 8.30am to 8.00pm, Saturday 9.00am to 5.00pm and Sunday 10.00am to 4.00pm

We are sorry for any inconvenience this may cause.

Further information is available at:

<http://www.diy.com/customer-support/product-information/product-recal>